

We come, collect and deliver batteries and we will provide any service on it.

Estimated price for repair will be provided in time of collection upon details of issue you provide to us. Better information – more precise estimation.

- Flat fee €30 (battery size up to car-battery). This covers inspection, testing and eventually some minor basic repair, if provided. This flat fee will be charged, even if no any repair will be done (for example, if the real price would be much higher and you (your customer) don't agree with that. For bigger battery, such as e-car or similar, this fee can be up to €150.
- Collection fee €15 (battery size up to car-battery). In case the total price of our services for single battery or batch of batteries in single collection/delivery will be above €60, collection/drop out is **free**. For bigger battery, such as e-car or similar, this fee can be up to €100.
- Price for the repair/refurbishment of battery packs will vary due to many circumstances. The minimum price of work is €30 + the amount of used parts.
- If the final price is higher than estimated for more than 30%, we WILL contact you and you must approved it in advance. Within 30%, we do not need to discuss it, so please bear this in mind as part of your reserve in case it happens.

Below prices are for particular parts within most of battery pack types (e.g. electric bike, scooter).

- fuse - €2-5
- cells - €2-5 each cell
- BMS - €20-150 depend of BMS type
- Temperature sensor - €10
- connector - €10-20
- Wiring change/fixing - €10



- Please note some batteries contain coded electronic circuits (like BMS or similar), which prevent to battery pack for repair from unauthorized repairs. Once coded circuit is dead/failed, battery pack is beyond repair ability. We usually will warning you about this fact, but we are not mandatory to do that. Also, we cannot know every single manufacturer of battery packs and what contain in advance.

- We use original parts (if available) or compatible where necessary or possible.
- Time for repair can vary depending on the availability of parts. Standard time is up to 5 working days; if it would be longer, we will discuss options.
- We do not take any responsibility for faults that are found in our workshop during battery inspection, but not reported when the battery was collected.

Please note, any information in this price list are only informative because area of batteries range, their condition and services we will provide is much wider, than this price list able to contain. Once new price list will be issued, old one is invalid. In case of any doubts or queries, please contact us. pureonltd@gmail.com

- We do not provide services outside of battery packs (motors, wiring etc). However we can made some minor repair on battery case or parts (losing connector, wiring, cracked shell, insulation issue, bracket etc.). This need to be expressly required when battery is collected otherwise we do not provide it. Fee for that kind of service is subject of deal depend of circumstances (used materials, epoxy, spent time etc).

- We do not provide any guarantee for parts we have not changed or touched. Neither do we take responsibility for any later faults of such parts.

- We provide responsibility for functional and reliability only for the parts that we supply.

- We are not responsible, nor do we take any liability for any issue, damage or injuries caused by unauthorized opening, manipulation or damage to batteries as well as using outside of the original manufacturer's instructions and intended purpose.

- Any service done on "no name" battery packs contain various of unreliable cheap cells (so called "no-name" Chinese cells) or cheap

BMS/wiring/design, if out of any guarantee! In this case we provide service "as is" and no further complaints are possible. We can provide example of cells which belong to this category anytime upon your query.

- Any person accepting batteries from us must acknowledge and agree with these terms by signature upon delivery.

- Any found issues must be reported immediately, ideally recorded by camera for later dealing.

If there is anything you want to ask, please do not hesitate, we are happy to provide more details about this.

Looking forward to doing great business with you!

